



San Diego Gas & Electric Company
San Diego, California

Revised Cal. P.U.C. Sheet No. 18768-G

Canceling Revised Cal. P.U.C. Sheet No. 15524-G

SAMPLE FORMS

Sheet 1

FORM 101-00754

Final Notice Before Disconnection (Mailed),
Notice of Past Due Closing Bill, and
Notice of Past Due Closing Bill Final Notice

(04/11)

(See Attached Form)

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Advice Ltr. No. 2032-G

Decision No. _____

Issued by
Lee Schavrien
Senior Vice President
Regulatory Affairs

Date Filed Apr 29, 2011

Effective May 29, 2011

Resolution No. _____

Rates And Rules

SDG&E's rate schedules and rules, on file and approved by the California Public Utilities Commission (CPUC), are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Disputed Bills

If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of this past due notice to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. Residential customers may, in lieu of depositing the full amount of the disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation. The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel power that are used to generate power.

AUTHORIZED PAYMENT LOCATIONS

For authorized payment locations conveniently located throughout our service territory, please visit our website at www.sdge.com or call 1-800-411-SDGE (7343), available 24 hours a day, 7 days a week. Authorized payment locations are businesses that we have authorized to accept SDG&E payments at no additional cost to our customers.

SDG&E BILL PAYMENT OFFICES

Chula Vista, 436 "H" Street, Chula Vista
Downtown, 440 Beech Street, San Diego
Escondido, , 644 W Mission Ave., Escondido
El Cajon, 104 N. Johnson Avenue, El Cajon
Market Creek, 336 Euclid Avenue, #502, San Diego
National City, 2405 Plaza Boulevard, National City
2604 El Camino Real, B, Carlsbad

[Si necesita ayuda para interpretar este aviso llámenos a 1-800-311-7343.](tel:1-800-311-7343)