



RULE 4
CONTRACTS

G. ASSIGNMENT

No contracts for gas service (or any rights or obligations related thereto) shall be assigned without the prior written consent of the Utility, which consent shall not be withheld unreasonably (but the Utility may require that any assignee confirm in writing its assumption of the rights and obligations of its predecessor).

H. HINSHAW EXEMPTION

In the event that any governmental entity (including a court) issues an order or rule that would result in the loss of the Utility's Hinshaw Exemption from federal regulations if a contract entered into by the Utility remains in effect, the Utility may terminate such contract.

I. RESOLUTION OF DISPUTES REGARDING CUSTOMER CONTRACTS

If, after contacting the Utility, the customer is dissatisfied with the Utility's determination regarding level, charge or type of service, or refusal to provide service as requested, the customer may seek relief from the CPUC via one of the following: (1) make an informal complaint for resolution by writing to the Consumer Affairs Branch of the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, or e-mail: consumer-affairs@cpuc.ca.gov <<mailto:consumer-affairs@cpuc.ca.gov>>, or, (2) petition the CPUC for formal resolution.

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