

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE

SAN FRANCISCO, CA 94102-3298



March 22, 2010

Advice Letter 2146-E/1929-G

Ronald van der Leeden, Director
Rates, Revenues and Tariffs
San Diego Gas and Electric
8330 Century Park Court, CP32C
San Diego, CA 92123-1548

**Subject: Establishment of the Disconnect Memorandum Account (DMA)
in Compliance with R.10-02-005**

Dear Mr. van der Leeden:

Advice Letter 2146-E/1929-G is effective February 8, 2010.

Sincerely,

A handwritten signature in blue ink, appearing to read "Julie A. Fitch".

Julie A. Fitch, Director
Energy Division



Ron van der Leeden
Rates, Revenues & Tariffs
8330 Century Park Court
San Diego, CA 92123-1548

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February 8, 2010

ADVICE LETTER 2146-E/1929-G
(U 902-M)

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

**SUBJECT: ESTABLISHMENT OF THE DISCONNECT MEMORANDUM ACCOUNT (DMA)
IN COMPLIANCE WITH RULEMAKING (R.) 10-02-005**

San Diego Gas & Electric (SDG&E) hereby submits for filing revisions to its gas and electric Preliminary Statements Part III and V, Memorandum Accounts, applicable throughout its service territory, as shown on Attachment A and B respectively.

PURPOSE

This filing seeks approval to establish a Disconnect Memorandum Account (DMA) as discussed below.

BACKGROUND

On February 4, 2010, the Commission issued Rulemaking (R.) 10-02-005, to establish ways to improve customer notification and education to decrease the number of gas and electric utility service disconnections. The economic crisis currently existing in California and the recent increase in utility service disconnections led the Commission to reexamine utility disconnection rules and practices. The "Disconnection OIR" is the result of the Commission identifying more effective ways for the utilities to work with their customers to develop solutions that avoid unnecessary disconnections without placing an undue cost burden on other customers.

HISTORY

In the summer of 2009, The Utility Reform Network (TURN) filed a Petition to initiate a rulemaking (Petition) to address arrearage management and shutoff prevention for residential customers¹. On December 17, 2009, the Commission held an en banc hearing and learned from the four major utilities and consumer advocates that the disconnect rate was rapidly rising for low-income households. The Commission also held a workshop on January 5, 2010 and discussed interim practices that could be implemented immediately, aimed to address the primary focus of having the utilities work with their residential customers to address bill arrearages before disconnection. Ordering Paragraph 3 of R.10-02-005 directs SDG&E to immediately implement the following practices no later than five business days of February 5,

¹ Petition 09-06-022

2010:

- (a) *All customer service representatives (CSRs) must inform any customer that was an arrearage on a utility bill that puts them at risk for disconnection that the customer has a right to arrange for a bill payment plan extending a minimum of three months in which to repay the arrearage. CSRs may exercise discretion as to extending the three months up to twelve months depending on the particulars of a customer's situation and ability to repay the arrearage. CSRs may work with customers to develop a shorter repayment plan, as long as the customer is informed of the three-month option. Customers must keep current on their utility bills while repaying the arrearage balance..*
- (b) *Once a customer has established credit as a customer of that utility, the utility must not require that customer to pay additional reestablishment of credit deposits with the utility for either slow-payment/no-payment of bills or following a disconnection.*
- (c) *Each utility is authorized to file a Tier 1 advice letter to establish a memorandum account to track any significant costs associated with complying with the new practices initiated with this proceeding, including any operations and maintenance charges associated with implementation of the practices as well as any uncollectables that are in excess of those projected in the utility's last general rate case. As part of this proceeding, the Commission will consider the process for determining the categories and amounts of costs in the memorandum account that should be considered reasonable for recovery, as well as the appropriate methods for recovery.*

DISCONNECT MEMORANDUM ACCOUNT (DMA)

Consistent with R.10-02-005, SDG&E therefore proposes to record significant costs of compliance in the DMA, including, but not limited to operations and maintenance charges related to implementation of new practices & procedures, and any uncollectible expenses in excess of those projected in SDG&E's last general rate case, D.08-07-046.

EFFECTIVE DATE

SDG&E believes that this filing is subject to Energy Division disposition and should be classified as Tier 1 pursuant to GO 96-B. SDG&E respectfully requests that this filing become effective on February 8, 2010, the date filed, in accordance with R.10-02-005.

PROTEST

Anyone may protest this advice letter to the Commission. The protest must state the grounds upon which it is based, including such items as financial and service impacts, and should be submitted expeditiously. The protest must be made in writing and received within 20 days of the date this advice letter was filed with the CPUC. There is no restriction on who may file a protest. The address for mailing or delivering a protest to the Commission is:

CPUC Energy Division

Attention: Tariff Unit
505 Van Ness Avenue
San Francisco, CA 94102

Copies of the protest should also be sent via e-mail to the attention of both Honesto Gatchalian (inj@cpuc.ca.gov) and Maria Salinas (mas@cpuc.ca.gov) of the Energy Division. A copy of the protest should also be sent via both e-mail and facsimile to the address shown below on the same date it is mailed or delivered to the Commission.

Attn: Megan Caulson
Regulatory Tariff Manager
8330 Century Park Court, Room 32C
San Diego, CA 92123-1548
Facsimile No. (858) 654-1788
E-mail: mcaulson@semprautilities.com

NOTICE

A copy of this filing has been served on the utilities and interested parties shown on the attached list, including interested parties to service list R.10-02-005 by either providing them a copy electronically or by mailing them a copy hereof, properly stamped and addressed.

Address changes should be directed to SDG&E Tariffs by facsimile at (858) 654-1788 or by e-mail at SDG&ETariffs@semprautilities.com.

RON VAN DER LEEDEN
Director – Rates, Revenues & Tariffs

(cc list enclosed)

CALIFORNIA PUBLIC UTILITIES COMMISSION

ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **SAN DIEGO GAS & ELECTRIC (U 902)**

Utility type:

ELC

GAS

PLC

HEAT

WATER

Contact Person: Megan Caulson

Phone #: (858) 654-1748

E-mail: MCaulson@SempraUtilities.com

EXPLANATION OF UTILITY TYPE

ELC = Electric

GAS = Gas

PLC = Pipeline

HEAT = Heat

WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: 2146-E/1929-G

Subject of AL: Establishment of Disconnect Memorandum Account (DMA) in Compliance with Rulemaking (R.) 10-02-005

Keywords (choose from CPUC listing): Preliminary Statement, Compliance

AL filing type: Monthly Quarterly Annual One-Time Other _____

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #:

R.10-02-005

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL N/A

Summarize differences between the AL and the prior withdrawn or rejected AL¹: N/A

Does AL request confidential treatment? If so, provide explanation: _____

Resolution Required? Yes No

Tier Designation: 1 2 3

Requested effective date: 2/8/2010

No. of tariff sheets: 6

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: New Electric DMA, New Gas DMA, Table of Contents

Service affected and changes proposed¹: N/A

Pending advice letters that revise the same tariff sheets: N/A

Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division

Attention: Tariff Unit

505 Van Ness Ave.,

San Francisco, CA 94102

mas@cpuc.ca.gov and jnj@cpuc.ca.gov

San Diego Gas & Electric

Attention: Megan Caulson

8330 Century Park Ct, Room 32C

San Diego, CA 92123

mcaulson@semprautilities.com

¹ Discuss in AL if more space is needed.

General Order No. 96-B
ADVICE LETTER FILING MAILING LIST

cc: (w/enclosures)

Public Utilities Commission

DRA

D. Appling
S. Cauchois
J. Greig
R. Pocta
W. Scott

Energy Division

P. Clanon
S. Gallagher
H. Gatchalian
D. Lafrenz
M. Salinas

CA. Energy Commission

F. DeLeon
R. Tavares

Alcantar & Kahl LLP

K. Harteloo

American Energy Institute

C. King

APS Energy Services

J. Schenk

BP Energy Company

J. Zaiontz

Barkovich & Yap, Inc.

B. Barkovich

Bartle Wells Associates

R. Schmidt

Braun & Blaising, P.C.

S. Blaising

California Energy Markets

S. O'Donnell
C. Sweet

California Farm Bureau Federation

K. Mills

California Wind Energy

N. Rader

CCSE

S. Freedman
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E. Hull

City of Poway

R. Willcox

City of San Diego

J. Cervantes
G. Lonergan
M. Valerio

Commerce Energy Group

V. Gan

Constellation New Energy

W. Chen

CP Kelco

A. Friedl

Davis Wright Tremaine, LLP

E. O'Neill
J. Pau

Dept. of General Services

H. Nanjo
M. Clark

Douglass & Liddell

D. Douglass
D. Liddell
G. Klatt

Duke Energy North America

M. Gillette

Dynegy, Inc.

J. Paul

Ellison Schneider & Harris LLP

E. Janssen

Energy Policy Initiatives Center (USD)

S. Anders

Energy Price Solutions

A. Scott

Energy Strategies, Inc.

K. Campbell
M. Scanlan

Goodin, MacBride, Squeri, Ritchie & Day

B. Cragg
J. Heather Patrick
J. Squeri

Goodrich Aerostructures Group

M. Harrington

Hanna and Morton LLP

N. Pedersen

Itsa-North America

L. Belew

J.B.S. Energy

J. Nahigian

Luce, Forward, Hamilton & Scripps LLP

J. Leslie

Manatt, Phelps & Phillips LLP

D. Huard
R. Keen

Matthew V. Brady & Associates

M. Brady

Modesto Irrigation District

C. Mayer

Morrison & Foerster LLP

P. Hanschen

MRW & Associates

D. Richardson

OnGrid Solar

Andy Black

Pacific Gas & Electric Co.

J. Clark
M. Huffman
S. Lawrie
E. Lucha

Pacific Utility Audit, Inc.

E. Kelly

R. W. Beck, Inc.

C. Elder

School Project for Utility Rate
Reduction

M. Rochman
Shute, Mihaly & Weinberger LLP

O. Armi

Solar Turbines

F. Chiang

Sutherland Asbill & Brennan LLP

K. McCrea

Southern California Edison Co.

M. Alexander
K. Cini
K. Gansecki
H. Romero

TransCanada

R. Hunter
D. White

TURN

M. Florio
M. Hawiger

UCAN

M. Shames

U.S. Dept. of the Navy

K. Davoodi
N. Furuta
L. DeLaacruz

Utility Specialists, Southwest, Inc.

D. Koser

Western Manufactured Housing

Communities Association

S. Dey

White & Case LLP

L. Cottle

Interested Parties

R.10-02-005

ATTACHMENT A
ADVICE LETTER 2146-E

Cal. P.U.C. Sheet No.	Title of Sheet	Canceling Cal. P.U.C. Sheet No.
Original 21631-E	PRELIMINARY STATEMENT, V. MEMORANDUM ACCOUNTS, DISCONNECT MEMORANDUM ACCOUNT (DMA), Sheet 1	
Revised 21632-E	TABLE OF CONTENTS, Sheet 1	Revised 21620-E
Revised 21633-E	TABLE OF CONTENTS, Sheet 3	Revised 21602-E



PRELIMINARY STATEMENT

Sheet 1

**III. MEMORANDUM ACCOUNTS
DISCONNECT MEMORANDUM ACCOUNT (DMA)**

1. Purpose: The purpose of the DMA is to record the costs associated with complying with the new practices and procedures consistent with Rulemaking (R.) 10-02-005 including operational and maintenance expenses associated with the implementation of the practices as well as any uncollectibles that are in excess of those projected in the utility's last general rate case.
2. Applicability: This account shall apply to all customers except those specifically excluded by the Commission.
3. Rates: The DMA does not have a separate rate component.
4. Accounting Procedure: The Utility shall maintain the DMA by making entries at the end of each month as follows:
 - a. A debit entry equal to the costs associated with the interim customer service practices as outlined in Ordering Paragraph 3 of R.10-02-005 aimed to focus SDG&E to work with their customers to address bill arrearages before disconnection;
 - b. A debit entry equal any other costs related to implementation of the new practices and procedures consistent with R.10-02-005;
 - c. A debit entry equal to uncollectible expenses that are in excess of those projected in SDG&E's last general rate case (i.e., uncollectible factor of 0.141 % as authorized in D.08.07.046) as authorized in Ordering Paragraph 3.c.of R.10-02-005; and
 - d. An entry equal to the interest on the average of the balance at the beginning of the month and the balance after the above entries in 4.a – 4.c. at a rate equal to one-twelfth of the interest rate on three month commercial paper for the previous month, as reported in the Federal Reserve Statistical Release, H. 15 or its successor.
5. Disposition: The disposition of the DMA balance will be addressed in future phases of R.10-02-005 in which the Commission will consider the process for determining the categories and amounts of costs in the DMA that should be considered reasonable for recovery, as well as the appropriate methods for recovery.

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Advice Ltr. No. 2146-E
Decision No.

Issued by
Lee Schavrien
Senior Vice President
Regulatory Affairs

Date Filed Feb 8, 2010
Effective Feb 8, 2010
Resolution No.



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The following sheets contain all the effective rates and rules affecting rates, service and information relating thereto, in effect on the date indicated herein.

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ATTACHMENT B
ADVICE LETTER 1929-G

Cal. P.U.C. Sheet No.	Title of Sheet	Canceling Cal. P.U.C. Sheet No.
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Revised 18090-G	TABLE OF CONTENTS, Sheet 1	Revised 18087-G
Revised 18091-G	TABLE OF CONTENTS, Sheet 2	Revised 17954-G



PRELIMINARY STATEMENT

Sheet 1

V. MEMORANDUM ACCOUNTS
DISCONNECT MEMORANDUM ACCOUNT (DMA)

1. Purpose: The purpose of the DMA is to record the costs associated with complying with the new practices and procedures consistent with Rulemaking (R.) 10-02-005 including operational and maintenance expenses associated with the implementation of the practices as well as any uncollectibles that are in excess of those projected in the utility's last general rate case.
2. Applicability: This account shall apply to all customers except those specifically excluded by the Commission.
3. Rates: The DMA does not have a separate rate component.
4. Accounting Procedure: The Utility shall maintain the DMA by making entries at the end of each month as follows:
 - a. A debit entry equal to the costs associated with the interim customer service practices as outlined in Ordering Paragraph 3 of R.10-02-005 aimed to focus SDG&E to work with their customers to address bill arrearages before disconnection;
 - b. A debit entry equal any other costs related to implementation of the new practices and procedures consistent with R.10-02-005;
 - c. A debit entry equal to uncollectible expenses that are in excess of those projected in SDG&E's last general rate case (i.e., uncollectible factor of 0.141 % as authorized in D.08.07.046) as authorized in Ordering Paragraph 3.c.of R.10-02-005; and
 - d. An entry equal to the interest on the average of the balance at the beginning of the month and the balance after the above entries in 4.a – 4.c. at a rate equal to one-twelfth of the interest rate on three month commercial paper for the previous month, as reported in the Federal Reserve Statistical Release, H. 15 or its successor.
5. Disposition: The disposition of the DMA balance will be addressed in future phases of R.10-02-005 in which the Commission will consider the process for determining the categories and amounts of costs in the DMA that should be considered reasonable for recovery, as well as the appropriate methods for recovery.

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Regulatory Affairs

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